

## **Terms and conditions**

At IdolPanda, we assure you that we perform our best possible methods to meet the deadline. But it is not possible if the control of the deadline is not in our hands like if the issues are with deployment, third party support, the occurrence of bottlenecks, communication delays, resource availability, and other issues.

At IdolPanda, clients will get an opportunity to review their content and appearance which have been developed while project execution and completion. We aim at providing a four days window program in which clients can come and revise the appearance and content present on our site. And if it is not done by the client, then the content will be assumed approved and accepted.

If any copyright issues are found on logos and files, given by a client or owned by the client, then the client name will permit us to use them after modifications. And copyrighting from any other website will be solely the client issues. IdolPanda has no responsibility for any mishappening conducted by a third party. The responsibilities will include deletions, modifications, or additions. But we can rectify it on additional charges.

### **IdolPanda payment conditions**

We reserve the right manner of accepting the cheque, cash, and bank transfers, and we are not liable to say no to it. We have also the right to change any price given on our products without informing the customers and can also take back any of the payment methods anytime. If any client is canceling or backing off from any project, the fees will be charged by the state of the project for the discontinuation or cancellation part.

### **IdolPanda third party conditions**

We provide free of cost facility support to the client for the first week when they have joined. Whereas after that period an hourly rate will be charged from the client. But the support is only up to big fixes and mail support. Any support for change in rules, architecture, enhancements are excluded from it. Any product or services of third party links linked to our website for payment demanding, licensing, copyright, will be the client liability and responsibility. But these could be done on behalf of us with a chargeable fee. We do not provide any guarantee or warranty of the product and services of a third party. Hence IdolPanda considers any third party to not be a crucial part of our website.

### **IdolPanda enhancement, reworking and rebuilding conditions**

The modification management by us is a place where additional products or services are offered which is beyond the original project scope. We have a policy in which we do not charge minors but if they attempt any wrong or abusive things for the website, we are liable to charge extra from them.

This list will be provided by us for all of our clients. We usually fix a project price, but if any enhancement or add-on will be made, we can be liable to take it in advance from our clients. The charges for reworking or tweaking will also be charged. And the payment for the project delivery needs to be delivered by the due date without discounts, no settlements, or deductions.

### **IdolPanda liability limitations**

We do not include our employees and contractors from the following Liability due to the commission, time, negligence, etc which aims at damaging the liability of the website. This liability also includes damage to artwork, content, or data provided by the client whereas the losses can occur because of any reason.

We are not responsible for any damages made from the tort damages, contract or otherwise. But it excludes the damage caused by personal injury or death. We are not liable for any third-party liability and hence we do not take responsibility for them.

### **IdolPanda delivery and approval conditions**

Any ongoing project at [www.idolpanda.in](http://www.idolpanda.in) after its approval will be posted or uploaded on the client website but will only be visible to the customer who is a part of the project. We transfer the destination server after the approval of the project. Hence, we reserve all the rights to delay the transfer, until and unless the full payment is being released by the client. All the material, codes, and ownership will only be transferred, once the client has made the full payment. The completed projects will be posted on our site to generate new customers.

### **IdolPanda timescale**

We started working on our project, from the day we got the information of approval from the client-side for agreeing to the 30% to 40% payment. The submission of the project shall be increased if the control is not in our hands.

**IdolPanda jurisdiction**

The terms and conditions given on our site are come and governed under the Indian law. Whenever a customer places an order to use our product and services he/she agrees to the terms and conditions.

**Severability**

These terms and conditions are not fixed and can be changed anytime because of a change in the law or something. Hence you are required to read all the terms and conditions before placing an order with us.

# **Privacy Policy**

The privacy policy given by us to our customers will assure you that any details that have filled anywhere on our site or any data entered by you for any means will be never misused by us.

## **Our privacy policy defined**

Any content, data or information, references, or third parties links entered on our site [www.idolpanda.in](http://www.idolpanda.in) is purely meant to render effective communication, reference and information. The information or data mentioned by you and collected by us are important in the eyes of our business and we take care of it with utmost and proper privacy and safety. Any information collected by us is solely for future purposes. We store every data and information very confidentially from anyone.

## **The information we have**

- 1) We collect the information entered by you just to make sure that the process of communication will be effective while purchasing from us.
- 2) Any information entered by you relating to feedback or delivery is for the purpose to improve the working of our site timely.
- 3) Because to grow any website, information between sender and receiver is crucial.

## **About your information security**

The data and information entered by you is safe and we do not use it for doing any misuse or fraud with you. It is only taken just to enhance and improve the communication between you and the website for the speedy delivery of the product. We use every information in the best manner which decreases the risk of leaking the information to other sites.

We do not sell or rent your details entered by you while purchasing to any third party, which ensures the information and data like name, contact numbers filled, secure and safe.

The data can be used for future prospective, but only by us for improving the working style of the website. The privacy policy provided by us is trustworthy and safe which does not make your data leak in every possible way.

## **Exceptions in the privacy policy**

Our privacy policy will protect your information and data on our site, until and unless you have not attempted any of the following events while browsing through our website

- 1) Until we sold our website or business to anyone else.
- 2) Any legal notice or draft demand to disclose your information whether by website way or through your way.
- 3) In terms of giving support to the act of fraud and violence for reducing the risk of fraud in the world.

### **Third-party links to our site**

While you are going through the site of IdolPanda, you will find the links which direct you towards other sites or any third party sites. But it does not mean that your information will be sent to that third part also. Any information entered on [www.idolpanda.in](http://www.idolpanda.in) will stay with us and not be endorsed to any other site. The links which you find on our site are just for you to go through their privacy policy before making any purchase on our site.

### **Electronic security defined**

As your data and information entered is traveled through digitalization and then received by us, we are not liable if any data leaked in between for electronic transmission as it is not in our control. But we have adopted all possible and best methods which ensure you that information will not leak while the electronic transmission and it is safe and secure until it is there with us.

### **Changes to any policy**

IdolPanda always keeps changing its policy timely just to update new information and products, or for collecting or improving the working style reviews and modification without any prior notice to any of our customers.

Hence, you are requested to keep visiting our page daily to get updated on our new privacy policy. While you can see the date of the modification at the end of our privacy policy or any policy.

## **Refund Policy**

The refund policy of IdolPanda is purely based on standardised practices which follows the industrial criteria. The refund claims are processed with refund parameters which makes sure that the judgments taken by us are justified and togetherly acceptable. The refund policy of ours has been treated with appropriate measures which help in settling downs the different types of claims that originate from assortments of needs and business situations.

### **IdolPanda coverage scope**

It is the refund policy which covers the action and approach of IdolPanda refunds. But this policy will not apply to the companies which we do not own or does not have control over it, to those individuals or employees or their party which website have been linked to [www.idolpanda.in](http://www.idolpanda.in)

## **When a customer is liable to get a refund from IdolPanda?**

If you have any problem-related to any product, you need to consult it with the technical team and then the panel of judges. Whereas a person is liable for a refund when nothing can be done to solve the problem. But before refunding, we make proper research about the thing for which it is refunded and if the product falls in any category given below, you will get refunded.

- 1) The process of development or post-sales has not started yet.
- 2) If the products can not be in a situation of rectifying, resolution and fixing.
- 3) If you have not messed up with our payment criteria.
- 4) When you have not used any information about our business for your benefits.
- 5) The reasons or norms in which you are demanding the refunds need to be true and verified.
- 6) If the team has started working on a client project. Then the time and efforts involved will be deducted and the rest of the amount will be refunded.

## **IdolPanda methods of refunding**

- 1) **Pre refund** - Your query for the refund is processed, analysed and checked. You need to match the query with the parameters of refund policy. A full or partial refund can apply to your choice.
  
- 2) **Post refund** - You are required to sign a proof agreement. Until and unless, it is not told by us, you cannot destroy or damage the proof or information.
  
- 3) **Transaction** - After the refund agreement is signed, between 7 to 10 days, you will get back your money. And the currency in which you have paid will be refunded to you either by bank transfer or other means.

## **IdolPanda changes**

The refund policy of IdolPanda is not permanent, it is temporary and changes from time to time. That is why you are requested to keep a look at [www.idolpanda.in](http://www.idolpanda.in) to get informed for any changes in the refund policy.